Island Court Residents,

We have heard from some owners that their front door (outside) door handle and lock are becoming pitted, discolored, or otherwise corroded by our Florida sea air, sun and climate. While regular cleaning and attention should be done by all of us to keep our doors and front steps clean, eventually the harsh sun and salt air will likely start to affect your hardware. If your door hardware has issues of this kind, keep in mind that the Schlage products that were used on our front doors carry a 5-year warranty on the finish. However, we have spoken to Schlage about this issue, and they said that an owner whose hardware has become unsightly due to corrosion or discoloring of this type should call Schlage (888-805-9837) and let them know that the finish has discolored, pitted, or corroded. Schlage indicated that they are aware that some finish issues can come up in seaside and other harsh climate locations and are willing to provide a replacement for products having finish damage that makes them unsightly under their warranty. You would only have to follow their instructions to submit your "claim", then replace the damaged handle set with the new one when it is delivered to your home by Schlage. We have had inquiries from several owners requesting permission to replace their front door handles/locks, so we are providing this information so you can get your hardware replaced as appropriate in a way that minimizes costs to you while maintaining a uniform look to our property.